

*****IMPORTANT*****

Before calling for service please perform these simple important checks:

- ◆ Make sure the room thermostat is above room temperature by at least 5 degrees.
- ◆ Do you need to replace the batteries in your thermostat?
- ◆ Is the emergency switch in the ON position?
- ◆ Do you have propane in your fuel tank?

PLEASE NOTE:

Dunlap's Propane, Inc. assumes no responsibility for heating failure or damages when a customer's home or building is unoccupied or when it's service technician is unable to gain access on requested calls.

- ⇒ All calls resulting from failure due to fire, flood, lightening, power failure, blown fuses, switches off, no water in boiler, improper setting of thermostat or warning devise, occupants neglect or accident pertaining to the heating system or other conditions deemed acts of God and beyond our control will be charged at our prevailing rates.
- ⇒ Any variety of parts that are no longer available from the manufacturer or distributor are not included.
- ⇒ Contract is not valid in apartment units or commercial buildings.
- ⇒ Contract is for heating only—other gas appliances are not included.
- ⇒ Dunlap's Propane, Inc. is not responsible for freeze-ups due to loss of heat.
- ⇒ Contract will take effect upon payment in full and will terminate upon any change in ownership or termination of fuel services.



www.dunlapspropane.com

DUNLAP'S PROPANE, INC.

81 LONG POND ROAD
P.O. BOX 1167
PLYMOUTH MA 02362

Phone: 508-746-2627

E-mail: info@dunlapspropane.com

DUNLAP'S PROPANE, INC.

**ANNUAL
SERVICE
POLICY**



Tel. 508-746-2627

Dunlap's Propane, Inc.

SERVICE POLICY



PLEASE FILL OUT, CUT & SEND WITH YOUR PAMENT, PAYABLE TO DUNLAP'S PROPANE, INC.

\$295.00 per furnace/boiler*

Customer Account# _____

Customers Name: _____

Street: _____

City State & Zip: _____

Phone

(_____) _____

Service address if different from billing address

Customer's Signature

X _____

E-Mail Address

WE WILL CONTACT YOU IN THE FALL TO SCHEDULE YOUR APPOINTMENT.

Payment Method by Check or Credit Card
(Please Check One)

_____/_____/_____/_____

Exp Date: ____/____

The Gas Burner Service Policy includes repair or replacement, at the option of Dunlap's Propane, Inc., of any covered part and related labor charges for one full year commencing June 1st. The Contract entitles the customer to on-call maintenance service during the period of 8:00am to 4:00pm Monday through Friday, excluding local observed holidays. If service is required outside the period of maintenance service availability, the service will be furnished on an on call basis at per-call-day-rates and terms then in effect. This policy will also include a service and efficiency adjustment to be completed during the policy year.

ANNUAL GAS BURNER TUNE-UP WITH FURNACE / BOILER CLEANING

****service to additional units at additional charge****

Dunlap's Propane, Inc. will service (1) boiler or furnace. We will clean and inspect vent pipes in the cellar or furnace/boiler area and replace where needed. Where applicable, we will clean and oil blower or circulator motor, inspect and clean or replace 1" air filter. We will inspect, regulate and clean gas burner and adjust for efficient operation.



Contract will take effect upon payment in full.

All equipment is subject to our inspection and approval before acceptance.



Keep this portion for your records.

Comprehensive List of Parts Covered (ANY PART, ONLY ONE PER YEAR)

- | | |
|----------------------|-------------------------|
| Aquastat | Toggle/Thermal Switches |
| Thermostat, standard | Thermocouple |
| Circulator Relay | Blower Motor |
| Circulator Motor | Regulators |
| Pilot Burner | Relief Valves |
| Transformer- 24V | Expansion Tank |
| Pressure Switch | Miller Burner Motor |
| Igniter | Miller End Cone |
| Power Vent Motor | Limit Switch |
| 24MV Operators | Fan Switch |
| Gas Valve | Miller Time Delay Relay |
| Belts | Miller Blower Wheel |
| Pilot Generator | Zone Valve Head |
| Circuit Board | Air Vent |
| 120V Operator | Fan Limit Control |

Parts not covered are: Nest thermostat, obsolete parts (parts no longer available), clock thermostat, combustion chamber, heat exchanges and burners or boiler itself, including sections thereof. Also not included are Weil McLean ultra kit, radiation, duct, registers, hot air zone valves, water-feeders, humidifiers or any multiple zoning equipment exceeding one zone or any equipment directly governing domestic water supply tempering valves. Freeze damage caused by heat failure is not covered by this service contract. Power venters, draft inducers or any vent material not associated with atmospheric venting are excluded. Monitor heaters, Hytech and Raypak boilers (except circulator and relief valves) are not covered. Testing for an addition of anti-freeze to Hydronic systems is not covered. (Anti-freeze is available at an extra charge).

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